

Eleventh Hour Crisis

Project

Issue	Why?

What could have changed the outcome?

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What could have changed the outcome?

Eleventh Hour Crisis - Instructions

1) Enter the name of the project

Eleventh Hour Crisis	
Project	New user interface for expense reports
Issue	Why?
Ran out of time	I underestimated how much time the programming would take
What could have changed the outcome?	
More research up front with the tech people for a better estimation. Build in extra time for unforeseen glitches. Create tollgates for the project. Regular check-ins with the IT team.	

2) List one issue in the issue box. Continue to list additional issues in additional issue boxes on the page.

3) Why was the issue created? What was its cause or root

4) List actions that could have been put in place to avoid the Eleventh Hour Crisis. Which of these can be used in the future?